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6	krparks@azwater.gov	
7	IN THE SUPERIOR COURT (	OF THE STATE OF ARIZONA
8	IN AND FOR THE COUNTY OF MARICOPA	
9		
	IN RE THE GENERAL ADJUDICATION	W-1 (Salt)
10	OF ALL RIGHTS TO USE WATER IN	W-2 (Verde)
11	THE GILA RIVER SYSTEM AND SOURCE	W-3 (Upper Gila) W-4 (San Pedro)
12	2001102	(Consolidated)
13		Contested Case No. W1-106
14		
15		ARIZONA DEPARTMENT OF WATER RESOURCES' REQUEST FOR
16		CLARIFICATION
17		Special Master Susan Ward Harris
18	CONTECTED CACE NAME I C 1/1	
19	CONTESTED CASE NAME: In re Subflow Technical Report, Verde River Watershed	
20	HSR INVOLVED: None	
21	<b>DESCRIPTIVE SUMMARY:</b> The Arizona Department of Water Resources hereby requests clarification regarding the process for providing notice of various technical reports for the Verde River watershed.	
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23	•	
24	<b>NUMBER OF PAGES:</b> Five	
	DATE OF FILING: April 27, 2022	
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The Court has requested technical assistance from the Arizona Department of Water Resources ("ADWR" or "Department") on a number of issues in the Verde River watershed, including preparation of a report defining the subflow zone of the Verde River watershed, preparation of Hydrographic Survey Reports, and preparation of a technical report on potential *de minimis* water uses.<sup>1</sup> Notice of publication of each of these reports must be sent to large groups of claimants and water users within the Verde River watershed.

In preparation of ADWR's 2021 Subflow Delineation Report for the Verde River Mainstem and Sycamore Canyon Subwatershed ("2021 Subflow Report"), ADWR compiled a list of claimants within the Verde River watershed who were to receive notice of the report, which included nearly 14,000 mailing addresses. This list was compiled using information from ADWR's Statement of Claimant ("SOC") database. Upon receipt of an SOC filed by a claimant, ADWR staff enters the information provided on the SOC form into the SOC database. The Court has previously ruled that claimants in the Gila River adjudication and the Little Colorado River adjudication have an obligation to notify the Department within 30 days of any changes to the claimant's address.<sup>2</sup> Unfortunately, many claimants do not update their contact information with the Department when changes occur.

When ADWR has issued notice of technical reports in the past, it has received thousands of items of returned or undeliverable mail. For the 2021 Subflow Report, ADWR received 7,144 items of returned mail, which is approximately 51% of the total items sent out. ADWR estimates that the cost of preparing, printing, and mailing the

<sup>&</sup>lt;sup>1</sup> See Minute Entry Order filed March 4, 2020.

<sup>&</sup>lt;sup>2</sup> Pretrial Order No. 4 filed January 24, 2000 in *In re the General Adjudication of All rights to Use Water in the Gila River System and Source* at 2, and Pretrial Order No. 4 filed July 26, 2000 in *In re the General Adjudication of All rights to Use Water in the Little Colorado River System and Source* at 2.

returned items was nearly \$7,000.00, and ADWR staff has spent several weeks sorting through the returned mail and making notations in the SOC database to reflect this information. ADWR staff also verified that each of the "bad addresses" had been previously entered into the SOC database correctly and matched the information on the form provided by the claimants.

To avoid this result, ADWR has begun using software that is connected to the National Change of Address database which allows ADWR to validate or invalidate mailing addresses. The software also corrects mailing address errors to ensure that ADWR's mailing list meets United States Postal Service standards. ADWR used the new software to evaluate the mailing list for the 2021 Subflow Report. The software identified 4,075 "bad addresses" for which the mail would be returned and corrected the remaining 3,069 addresses to make it more likely that future notices will reach the intended recipient. ADWR requests clarification as to whether the Court would like ADWR to continue sending copies of future notices to the "bad addresses" identified by ADWR's software or whether the posting of the report on ADWR's website will be sufficient notice in these instances.

ADWR also requests clarification as to whether ADWR has the authority to remove a recipient from the mailing list upon that person's request. This situation most often occurs when the claimant has submitted contact information that is different from the property where the water use or diversion is occurring, and the claimant has since sold one of the properties but has not updated his or her contact information with ADWR. ADWR has received multiple calls from individuals who state that they have never owned the property where the water use is being claimed and who have requested that ADWR cease mailing notices associated with a particular claim to the address on file. ADWR would like to honor these requests by removing these individuals from future mailing lists

associated with the claim in question, although ADWR acknowledges that notice of 1 2 certain reports may continue to be mailed to these individuals if the required notice is not 3 based solely upon the claim itself. 4 5 CONCLUSION AND REQUESTED ACTION 6 ADWR hereby requests clarification as to 1) whether the Court would like ADWR 7 to continue sending copies of future notices to "bad addresses" identified by ADWR's 8 software or whether the posting of the report on ADWR's website will be sufficient notice 9 in these instances, and 2) whether ADWR has the authority to remove a recipient from the 10 mailing list upon that person's request. 11 Although ADWR is requesting clarification regarding notice procedures for 12 various technical reports for the Verde River watershed, ADWR would like to establish consistent procedures for future notices in both the Gila River and Little Colorado River 13 14 general stream adjudications. 15 **RESPECTFULLY SUBMITTED** this 27<sup>th</sup> day of April, 2022. 16 17 ARIZONA DEPARTMENT OF WATER 18 **RESOURCES** 19 20 Kimberly R. Parks, Deputy Counsel 21 22 **ORIGINAL** of the foregoing sent by first-class mail on April 27, 2022, to: 23 24 Clerk of the Maricopa Superior Court Attn: Water Case 25 601 W. Jackson Street

Phoenix, Arizona 85003

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1	COPY of the foregoing sent by
2	first-class mail on April 27, 2022, to:
3	Special Master Susan Ward Harris
4	Maricopa County Superior Court Central Court Building
5	201 West Jefferson Street, Suite 3A Phoenix, AZ 85003-2205
6	
7	<b>COPIES</b> of the foregoing sent by first-class mail on April 27, 2022 to all
8	parties on the court-approved mailing list for
9	Contested Case No. W1-106.
10	Sharon Scantlebury
11	A) Carrotte Justinia
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